



The Transition Program (TAP) provides training, information, and services to help service members and their families transition to civilian life after the military. The goal of the program is to help service members bridge their military experiences and skills with their post-military goals by planning for transition throughout their Military Life Cycle (MLC).

At key touch points throughout the MLC, TAP delivers modules to inform service members about benefits and services available to support them during their careers and after separation or retirement. The Survivor and Casualty Assistance Resources module presents key information about the benefits and resources available to survivors of active-duty service members, Veterans, and their families.

This online reference accompanies the Survivor and Casualty Assistance Resources module and provides you with the web links to important websites and resources related to DoD and VA benefits and services.

**External Link Disclaimer:** *This document contains links that will take you outside of the Department of Veterans Affairs website. VA does not endorse and is not responsible for the content of the linked websites.*

## VA Home Page

The VA.gov website offers current resources, tools, and contact information for all VA benefits and services that may be available to service members, Veterans, their families, caregivers, and survivors.

[www.va.gov](http://www.va.gov)

## How Can I Prepare Now to Help My Family?

- Military OneSource (DoD resource)
  - Online, [www.militaryonesource.mil/family-relationships/survivor-casualty-assistance/survivor-casualty-assistance-benefits](http://www.militaryonesource.mil/family-relationships/survivor-casualty-assistance/survivor-casualty-assistance-benefits)
  - Phone, 1-800-342-9647
- VA Office of Survivors Assistance, [www.va.gov/survivors](http://www.va.gov/survivors)

## DoD Benefits: Military OneSource

- Survivor and Casualty Assistance—Resources, [www.militaryonesource.mil/family-relationships/survivor-casualty-assistance/survivor-casualty-assistance-resources](http://www.militaryonesource.mil/family-relationships/survivor-casualty-assistance/survivor-casualty-assistance-resources)
- A Survivor’s Guide to Benefits: Taking Care of Our Families, [download.militaryonesource.mil/12038/mos/resourceguides/a-survivors-guide-to-benefits.pdf](http://download.militaryonesource.mil/12038/mos/resourceguides/a-survivors-guide-to-benefits.pdf)
- Understanding the Role of the Casualty Assistance Officer, [www.militaryonesource.mil/family-relationships/survivor-casualty-assistance/support-after-loss/understanding-the-role-of-the-casualty-assistance-officer](http://www.militaryonesource.mil/family-relationships/survivor-casualty-assistance/support-after-loss/understanding-the-role-of-the-casualty-assistance-officer)



- Casualty Assistance (several links to webinars, eLearning, information for service providers and leaders, and guidebooks), [www.militaryonesource.mil/leaders-service-providers/casualty-assistance](http://www.militaryonesource.mil/leaders-service-providers/casualty-assistance)
- Gold Star and Surviving Family Member Representative Program, [www.militaryonesource.mil/-/gold-star-and-surviving-family-member-representatives](http://www.militaryonesource.mil/-/gold-star-and-surviving-family-member-representatives)

## Who Can My Family Reach to at DoD?

- Military OneSource
  - Online, [www.militaryonesource.mil/web/mos/contact-us](http://www.militaryonesource.mil/web/mos/contact-us)
  - Phone, 1-800-342-9647

## VA Benefits

- Bereavement counseling at Vet Centers
  - Online, [www.vetcenter.va.gov/Bereavement\\_Counseling.asp](http://www.vetcenter.va.gov/Bereavement_Counseling.asp)
  - Phone, 1-877-WAR-VETS (1-877-927-8387), (24/7 counseling support)
- Beneficiary life insurance financial counseling
  - Online, [www.benefits.va.gov/insurance/bfcs.asp](http://www.benefits.va.gov/insurance/bfcs.asp)
  - Phone for Servicemembers' Group Life Insurance (SGLI), Family Servicemembers' Group Life Insurance (FSGLI), Veterans' Group Life Insurance (VGLI) beneficiaries, 1-888-243-7351
  - Phone for SGLI Traumatic Injury Protection (TSGLI) recipients, 1-800-428-3416
- Dependency and Indemnity Compensation (DIC), [www.benefits.va.gov/compensation/types-dependency\\_and\\_indemnity.asp](http://www.benefits.va.gov/compensation/types-dependency_and_indemnity.asp)
- Survivors Pension, [www.va.gov/pension/survivors-pension](http://www.va.gov/pension/survivors-pension)
- Home loans, [www.va.gov/housing-assistance](http://www.va.gov/housing-assistance)
- Life insurance, [www.va.gov/life-insurance/options-eligibility/vgli](http://www.va.gov/life-insurance/options-eligibility/vgli)
- Education benefits
  - Survivors' and Dependents' Educational Assistance (DEA) Program, [www.va.gov/education/survivor-dependent-benefits/dependents-education-assistance](http://www.va.gov/education/survivor-dependent-benefits/dependents-education-assistance)
  - Marine Gunnery Sergeant John David Fry Scholarship (Fry Scholarship), [www.benefits.va.gov/gibill/fry\\_scholarship.asp](http://www.benefits.va.gov/gibill/fry_scholarship.asp)
- Burial and memorial benefits
  - Government headstone, marker, and medallions, [www.cem.va.gov/cem/hmm](http://www.cem.va.gov/cem/hmm)
  - Memorial or burial flags, [www.cem.va.gov/cem/burial\\_benefits/burial\\_flags.asp](http://www.cem.va.gov/cem/burial_benefits/burial_flags.asp)
  - Presidential Memorial Certificate, [www.cem.va.gov/cem/pmc.asp](http://www.cem.va.gov/cem/pmc.asp)

## Who Can My Family Reach to at VA?

- VA Office of Survivors Assistance, [www.va.gov/survivors](http://www.va.gov/survivors)
- VA Regional Offices Websites, [www.benefits.va.gov/benefits/offices.asp](http://www.benefits.va.gov/benefits/offices.asp)
- VA Call Center, 1-800-827-1000

## Other Groups Ready to Support Your Family

- VA Directory of Veterans Service Organizations (VSOs), [www.va.gov/vso](http://www.va.gov/vso)
- County Veterans Service Officers (CVSOs)
  - National Care Planning Council (NCPC), [www.longtermcarelink.net/ref\\_list\\_state\\_county\\_veterans\\_service\\_officers.htm](http://www.longtermcarelink.net/ref_list_state_county_veterans_service_officers.htm)
  - National Association of County Veterans Service Officers (NACVSOs), [www.nacvso.org](http://www.nacvso.org)
- Tragedy Assistance Program for Survivors (TAPS)
  - Online, [www.taps.org](http://www.taps.org)
  - Phone, 1-800-959-TAPS (1-800-959-8277)

## Additional Resources

- VA Survivors and Burial Benefits Kit, [www.cem.va.gov/cem/docs/factsheets/planning\\_legacy\\_booklet.pdf](http://www.cem.va.gov/cem/docs/factsheets/planning_legacy_booklet.pdf)
- If you wish to speak directly to a VA representative, contact VA:
  - For burial, DIC, Survivors Pension, or other benefits, 1-877-294-6380
  - For the status of VA headstones and markers, 1-800-697-6947
  - For obtaining bereavement counseling, 1-202-461-6530
- Office of Survivors Assistance FAQs, [www.va.gov/survivors/faqs.asp](http://www.va.gov/survivors/faqs.asp)
- Office of Survivors Assistance brochure, [www.va.gov/survivors/docs/osabrochurewebversion.pdf](http://www.va.gov/survivors/docs/osabrochurewebversion.pdf)